



Principles of Yard & Warehouse Operations Seminar

November 20 Innovative Professional Offices, 5800 Ambler Dr, Mississauga, ON L4W 4J4

HOTEL Holiday Inn Express Toronto Airport West, 5559 Ambler Drive, Mississauga 905-624-9500 Code: **LBM**

Our seminar is designed to provide a clearer understanding of the yard function and its impact to profitability and customer service. Although designed for retail lumberyard foremen, the stores who also send upper management or ownership will learn that for principles applied at the yard level to be most effective (have a positive effect on the bottom line), they need to have the support of the overall store management. The instructor has been very surprised at the general lack of employees' understanding of what is expected

of them in this industry position. This seminar effectively addresses this problem through storytelling, interaction and brainstorming so that each student is very clear on the principles that need to be managed for the overall benefit of the store. The LBMAO has had many very positive responses to this course and each attendee returns to their store with a binder full of tools that can be adapted to your store setting.



Registration 7:45 am. Breaks and lunch will be provided.

Course runs 8:00 am - 4:00 pm

Prerequisites None

What You Will Learn

- Focusing on the importance of well-managed yard, storage and delivery operations in the retail building supply business
- Helping participants understand the impact of year operations on the bottom line
- Looking at the principles of efficient warehouse and yard layout
- Covering all aspects of the job: from inventory management, effective use of equipment, workplace safety, to customer service and employee management

Company: _____
Address: _____ City: _____ Postal Code: _____
Tel: _____ Fax: _____ E-mail: _____
Person Authorizing: _____ Title: _____

Attendees (Please print) YOU ARE ONLY REGISTERED ONCE YOU HAVE RECEIVED CONFIRMATION FROM THE LBMAO

1. _____	E-mail: _____
2. _____	E-mail: _____
3. _____	E-mail: _____
4. _____	E-mail: _____
5. _____	E-mail: _____

PLEASE ADVISE IF STUDENTS ARE: ☐ **vegan** ☐ **vegetarian** ☐ **gluten-free** ☐ **have food allergies** ☐

Payment Information VISA ☐ MasterCard ☐ Invoice my company (members only) ☐
of Attendees: _____ x \$469 (\$589 non-members) = _____ + HST _____ = TOTAL: _____
HST#R105225775

Credit Card Information

Card #: _____ Expiry: _____ CVV: _____
Card Holder Name: _____ Signature: _____
Card Holder E-mail for Receipt: _____

NOTE: Full payment must be received in order to process registration. Please mail registration form with payment to:

LBMAO: 5800 Ambler Drive, Suite 210, Mississauga, ON L4W 4J4, E-mail: cbuffa@lbmao.on.ca.

Cancellation Policy: 7 working days notice - Full Refund, 2-6 working days notice - 50% refund, Less than 2 working days notice - NO REFUND.

Registration fee includes all materials, coffee breaks and lunch. Accommodations and travel expenses are the sole responsibility of the attendee. Seminars are subject to registration targets.